

Ticket #: 59295
Submitted by: Alejandra Livingston
Created: Nov 24, 2014 12:30:31 PM
Modified: Feb 26, 2015 7:25:18 AM

Contact Information			
Contact	Alejandra Livingston	Email	alivingston@doc.nv.gov
Phone	(775) 887-3357	Address	
fullName	Alejandra Livingston	givenName	Alejandra
ou	Offender Mgmt	sn	Livingston
telephoneNumber	(775) 887-3357		

Ticket Info			
Location	Central Admin [Stewart] (CC0475)		
Group	Employee Tickets		
Category	NOTIS		
Category Option			
Assignment		Asset	
		Asset #	

Description	
Subject	I am unable to properly use Elite or to run reports. I spent 2 + hours following the instructions sent by e-mail and still cannot start the app or run reports. I am unable to complete my statistical reports.
CC	
Note	
Attachments	This ticket contains no attachments

Sub-Tickets
<i>No sub-tickets</i>

History Comments
Feb 26, 2015 7:25:18 AM - Alejandra Livingston - Still unable to run reports from Elite. Still unable since December 2014.
I have been unable to properly provide informacion to Director Cox due to the lack of information that I extract from these reports. I need to create statistical summaries on a weekly basis. Thanks, [cc: ddeal@doc.nv.gov]
Nov 24, 2014 1:50:40 PM - Kate Houle - Please provide a screen shot of the error you are getting from NOTIS Elite. MIS Help Desk Ticket changes: Status: from Awaiting Dispatch to Closed

ZEN Information

Survey Results

Survey not submitted

Ticket Audit

Field Name	From	To	On	By
Ticket Created			Nov 24, 2014 12:30:31 PM	alivingston
Status	Awaiting Dispatch	Closed	Nov 24, 2014 1:50:13 PM	khoule